

# Warranty Agreement – Bird Spike 2001®

**Bird B Gone, Inc.** (Manufacturer) warrants the **Bird B Gone Bird Spike 2001**<sup>®</sup> **Stainless Steel Bird Spikes** to be free of manufacturer defects and defects caused by U.V. breakdown for a period of **10 years** from the date of purchase.

## Warranty Coverage

Upon determination that the materials within the period of this warranty have failed due to U.V. damage, Bird B Gone, Inc. will repair or replace the defective product.

## Warranty Exclusions

## This warranty does not apply to any costs, repairs, or services for the following:

- 1. Service calls to correct the installation of the covered product or service calls to explain the usage of the product to the buyer.
- 2. Repairs necessitated through use of these products for which they were not designed.
- 3. Costs associated with repair or re-installation.
- 4. Damage resulting from misuse, abuse, accidents, alterations, natural forces, third-party damage, or improper installation.

### How to obtain Warranty Service

The buyer must notify Bird B Gone, Inc. via telephone at 800-392-6915 or via email at <u>nobirds@birdbgone.com</u> of any defect or malfunction within the warranty period. The buyer will be required to provide proof of purchase and photos of the product for which the warranty claim is being filed.

Updated 2/25/2021

nobirds@birdbgone.com

Ladies and genHemen... the birds have left the building!™ Mailing: PO Box 11209 Santa Ana, CA 92711-1209 Physical: 1921 E. Edinger Ave., Santa Ana, CA 92705 www.birdbgone.com

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